**Shae Ramsey**

**IT Professional | Software Architect | Business Integrator**

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Overview

* Experience: 26-Year IT professional with platforms, management, and process improvement experience
* Skill: Technically adept developer, architect and business integrator with communication and soft skills
* Education: BS in Computer Science with database specialty + degrees in Graphic Design and English

Experience

Eli Lilly and Company | Indianapolis, Indiana

Mar. 2016 – Present. *Manager IDS* for 148-year-old pharmaceutical company.

* Served as business integrator, vendor relationship manager, and subject matter expert for a suite of Global Packaging applications for MQIT including BLUE, TVT and EyeC. Liaised between IT and the business, managing projects and translating business requirements into technical requirements. Trained to support Tops, ArtiosCAD and Tracelink in backfill capacity.
* Held SharePoint SME role in strategy to migrate multiple Enterprise SharePoint farms from on-prem 2010/2013 to SharePoint Online and Teams for high-profile Office 365 upgrade.

Cigna Health Insurance | Indianapolis, Indiana

Mar. 2015 – Mar. 2016. *SharePoint Administrator* for Sagamore Health Network division.

* Architected, installed and configured scalable, state of the art three-tier Enterprise SharePoint farms.
* Performed SQL DBA, server administration, development, and Intranet design duties.

RoundTower Technologies | Cincinnati, Ohio

Jun. 2014 – Mar. 2015. *Senior Systems Engineer*/*Team Lead* for information technology consulting firm.

* Led a team of Microsoft technologies experts.
* Performed SharePoint admin and development duties for clients in a managed services capacity.

Cincinnati Bell Technology Solutions | Cincinnati, Ohio

Feb. 2013 – Jun. 2014. *SharePoint Administrator* for Cincinnati Bell Technology Solutions and Telephone.

* Solely managed 17 SharePoint farms across a wide range of versions and configurations.
* Architected, installed and configured scalable, state of the art three-tier development, QA and production farms for consolidation of SharePoint environments across CBTS and Cincinnati Bell.
* Led a team to upgrade all legacy farms to SharePoint 2013 Enterprise edition.
* Designed company SharePoint strategy including governance, DR, and development standards.

PCMS Datafit | Cincinnati, Ohio

Jan. 2012 – Feb. 2013. *Technology Consultant* for Microsoft Certified Gold Partner.

* Created customizable, salable SharePoint 2010 branding packages for consulting practice.
* Performed project-based SharePoint admin and development duties for clients, including successful disaster recovery for client after SharePoint 2010 configuration database loss.

Hill-Rom | Batesville, Indiana

Feb. 2008 – Nov. 2011. *SharePoint Administrator* for 80-year-old medical device company.

* Architected/installed SharePoint farms; performed multiple complex upgrades.
* Designed company SharePoint strategy including governance, DR, and development standards.
* Participated in multiple process improvement, ITIL and kaizen efforts.

Key Art Publishing | Indianapolis, Indiana

Apr. 1998 – Apr. 2003. *Production Manager* for magazine and dot com company.

* Managed team of web developers, graphic designers, typesetters and data entry specialists.
* Oversaw production of 5 weekly magazines with no missed deadlines.
* Oversaw and maintained four company web sites.
* Reorganized workflow/streamlined paperwork to eliminate 3 positions and reduce production errors.

Skill

IT Skills

* Subject matter expertise in Global Packaging applications such as BLUE, EyeC, and TVT; familiarity with Tops, ArtiosCAD, Tracelink and Controlant
* Front-end web development with HTML5, CSS3, JavaScript, UI/UX, HCI principles, and more
* Back-end application and web development with .Net, Visual Basic, C#, Java, Perl, and PHP, using object-oriented programming principles and software development lifecycle
* Software/server architect with experience leading large-scale projects and complex upgrades; defining organizational strategy, governance and disaster recovery plans; setting development standards

SharePoint/Microsoft Stack

* Systems administration of all versions of SharePoint from WSS 2.0 to SharePoint Online
* Expertise in performing complex SharePoint upgrades through multiple versions, manually (database attach) and with automated tools
* Physical and logical architecture design, build, and configuration of SharePoint farms
* Custom development of SharePoint web parts, workflows, forms and more with Designer, InfoPath, Visual Studio; composite app development; branding with HTML/CSS, XSLT, and Design Manager
* Experience with SharePoint management products such as Metalogix Content Matrix, DocAve, Governance Automation, Sharegate, Muhimbi and more
* Knowledge of SharePoint supporting technologies such as Active Directory, IIS, SQL, and Powershell; O365 Technologies such as Teams, Yammer, PowerApps, Flow, Forms and more

Certifications and Continuing Education

* Microsoft Certified IT Professional (MCITP) certification in SharePoint administration
* Microsoft Specialist (MS) certification in HTML5 with JavaScript and CSS3
* ITIL V3 Foundation certified Design Thinker with extensive process improvement/kaizen experience
* Graduate of Lilly PEP IT Up! Cybersecurity Apprenticeship through Purdue, 2021
* Graduate of Lilly PEP IT Up! Cybersecurity Apprenticeship through Purdue, 2020
* Constant learner with Percipio badges in AI, cloud computing, web development, leadership and RPA

Additional Skills

* Soft skills including written and oral communications, presentations, design, and end-user training
* Past President and past Sergeant of Arms of Batesville, Indiana Toastmasters
* Graphic design skills with Adobe Creative Suite; print and multimedia design; image manipulation

Education

Indiana University Purdue University Indianapolis (IUPUI)

Indianapolis, IN

Masters of English

Fall 2002 – Fall 2019.

* Graduated with Master’s in English from Indiana University, focusing on creative nonfiction writing.

Bachelors of Computer Science

Fall 2002 - Fall 2007.

* Graduated with Purdue bachelor’s with honors, specialty in database design, and philosophy minor.
* Activities included Phi Eta Sigma, Alpha Lambda Delta, CS Club, Dean's List; Honors Program and Scholarships 2004-2007; volunteer for Julian Center, Forum for Animal Rights, Aftercare for Indiana Mentoring, Race for the Cure; 2nd place in Ayn Rand Institute essay contest, 2004.
* Campus jobs included *Teaching Assistant* for Java Programming I and II, *CS Department Graduate Admissions assistant*, *Consultant Support Specialist* for labs at UITS Student Technology Consulting.

Indiana Vocational Technical College

Evansville, IN

Associates of Graphic Art Technology

Fall 1987 - Spring 1990.

* Graduated with specialty in Photography and minor in Video Production.